# UNIVERSITY OF ECONOMICS - VARNA MASTER DEGREE CENTER

**DEPARTMENT OF INFORMATICS** 

Adopted by the FC (record №8 / 05.03.2020) A

Adopted by the DC (record №7/28.02.2020)

Dean: (Prof. Vladimir Sulov, PhD)

**ACCEPTED BY:** 

## **SYLLABUS**

**SUBJECT: "E-COMMERCE"** 

**DEGREE PROGRAMME: "Computer Science"; MASTER'S DEGREE** 

YEAR OF STUDY: 5 for same field graduates; 6 for other field graduates;

SEMESTER: 9 for same field graduates, 11 for other field graduates;

TOTAL STUDENT WORKLOAD: 240 hours; incl. curricular 75 hours

**CREDITS: 8** 

## DISTRIBUTION OF STUDENT WORKLOAD ACCORDING TO THE CURRICULUM

| TYPE OF STUDY HOURS                           | WORKLOAD,<br>hours | TEACHING<br>HOURS PER<br>WEEK, hours |
|---|--------------------|--------------------------------------|
| CURRICULAR:                                   |                    |                                      |
| incl.   |                    |                                      |
| • LECTURES                                    | 45                 | 3                                    |
| <ul> <li>SEMINARS / LAB. EXERCISES</li> </ul> | 30                 | 2                                    |
| EVTD A CUIDDICUI, A D                         | 165                |                                      |
| EXTRACURRICULAR                               | 103                | _                                    |

| Prepared by:                   | 1. (Assoc. prof. Snezhana Sulova, PhD)     |
|--------------------------------|--|
|                                | 2. (Chief assist. prof. Boris Bankov, PhD) |
| Head of departn<br>of Informat |  |

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## I. ANNOTATION

Electronic commerce (e-commerce) is the most widely-spread e-business. The goal of the course E-Commerce is to provide the masters of "Computer Science" knowledge about the methodology, organization and technology of online sales. The primary focus of this course is teaching students about:

- the characteristics, organizational forms and technological models of e-commerce;
- electronic payment systems, used in e-commerce;
- e-commerce systems;
- strategies for promotion and advertisement of online stores.

The knowledge that students receive with this course will allow them to develop skills in organization, management and maintenance of e-business, as well as helping them to form skills for developing and practicing e-commerce. The course projects consist of a business plan, description and implementation of an online store.

The course gives students skills for self-improvement and helps them hone their skills as team players and calibrate the decision-making process in regards to the application of Internet technologies in business.

# II. THEMATIC CONTENT

| No   | TITLE OF UNIT AND SUBTOPICS   | NUMB | ER OF H | HOURS |
|------|---|------|---------|-------|
|      |   | L    | S       | L.E.  |
| Ther | ne 1. Electronic business basics                                    | 6    | 2       |       |
| 1.1. | Impact of the Internet on business. Internet economy                | 2    | -       |       |
| 1.2. | E-business definition and major advantages                          | 2    | -       |       |
| 1.3. | E-business categories   | 2    | 2       |       |
| Ther | ne 2. Electronic commerce   | 12   | 4       |       |
| 2.1  | Electronic commerce – definition, features and technological models | 3    | -       |       |
| 2.2  | Electronic payment systems, used in e-commerce                      | 3    | 1       |       |
| 2.3  | Evaluation of electronic shops                                      | 6    | 3       |       |
| Ther | me 3. E-commerce systems  | 15   | 20      |       |
| 3.1  | Essence of e-commerce systems                                       | 2    | -       |       |
| 3.2  | Architecture of e-commerce systems                                  | 2    | -       |       |
| 3.3  | Technologies for creating online stores                             | 2    | 2       |       |
| 3.4  | Open-source software for creating online stores                     | 9    | 18      |       |
| Ther | ne 4. Promotion and advertising of electronic shops                 | 12   | 4       |       |
| 4.1  | Introduction to e-marketing   | 3    | -       |       |
| 4.2  | The e-commerce website as a marketing tool                          | 3    | 1       |       |
| 4.3  | Website promotion and advertising                                   | 3    | 1       |       |
| 4.4  | Web site Search Engine Optimization (SEO)                           | 3    | 2       |       |
|      | Total:  | 45   | 30      |       |

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## **III. FORMS OF CONTROL:**

| №    | TYPE AND FORM OF CONTROL        | Number | extracur-<br>ricular,<br>hours |
|------|---------------------------------|--------|--------------------------------|
|      |                                 |        |                                |
| 1.   | Midterm control                 |        |                                |
| 1.1. | Course project 1                | 1      | 40                             |
| 1.2. | Course project 2                | 1      | 50                             |
|      | Total midterm control:          | 2      | 90                             |
| 2.   | Final term control              |        |                                |
| 2.1. | Examination (test)              | 1      | 75                             |
|      | Total final term control:       | 1      | 75                             |
|      | Total for all types of control: | 3      | 165                            |

## IV. LITERATURE

#### **REQUIRED (BASIC) LITERATURE:**

- 1. Laudon, K. and Traver, C. E-Commerce 2017. Harlow, England: Pearson Education LTD, 2017.
- 2. Sulova, S. et. al. Electronic Business 1st Part. Business Modeling. Analysis and Development of Business Information Systems, Publishing house "Science and Economics" University of Economics Varna, 2015, ISBN 978-954-21-0865-8.

### **RECOMMENDED (ADDITIONAL) LITERATURE:**

- 1. Chaffey, D. E-Business and E-Commerce Management: Strategy, Implementation and Practice (6th Edition), Pearson Education, 2015.
- 2. Michel C. E-Commerce and the Digital Economy. London: Routledge Journals, Taylor & Francis Group, 2015.
- 3. Parusheva, S. et. al. Electronic Business 2nd Part. Software Development Management. Publishing house "Science and Economics" University of Economics Varna, 2015, ISBN 978-954-21-0837-5.
- 4. Rauland, P. Mastering WooCommerce: Build a complete eCommerce websites with Word-Press and WooCommerce from scratch, Packt Publishing, 2020.
- 5. Sulova, S. A System for E-commerce Website Evaluation. 19 International Multidisciplinary Scientific Geoconference SGEM 2019: Conference Proceedings, 28 June-7 July 2018, Albena, Bulgaria: Vol. 19. Informatics, Geoinformatics and Remote Sensing. Iss. 2.1, Sofia: STEF92 Technology Ltd., 19, 2019, 2.1, 25-32.

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